Summer Torres

Cybersecurity Analyst

Aspiring Cybersecurity Analyst with a background in IT support and CompTIA A+ certification. Currently preparing for Network+ and Security+ certifications while enrolled in an associate's program in cybersecurity. Skilled in technical troubleshooting, customer service, and independent problem-solving. Eager to apply foundational cybersecurity knowledge in a real-world internship environment.

636-426-0481

Alameda, CA

in linkedin.com/in/smthiraki

TECHNICAL SKILLS

Operating Systems: Windows, macOS, Linux (basic)

Troubleshooting: Hardware/Software Support, Remote Support, Ticketing Systems

Security: Password Policies. Safe Data Handling, Basic Network Security

Tools: Zoom, Slack, Google Workspace, Office 365, Remote Desktop, Zendesk

PROFESSIONAL EXPERIENCE

Freelance IT & Cybersecurity Support

(Freelance)

06/2020 - Present Remote

- Provided technical assistance and secure remote support to individuals and small businesses.
- Implemented safe data handling, strong password practices, and device-level security.
- Assisted with basic network setup, software installs, and resolving connectivity issues.

Administrative Specialist & Receptionist

AccentCare Home Health

07/2017 - 08/2018

San Ramon, CA

- Maintained sensitive patient records and coordinated confidential documentation in compliance with HIPAA.
- Scheduled appointments, processed medical intake, and supported office operations using secure platforms.
- Provided professional administrative support in a fast-paced healthcare setting.

EDUCATION

Associate of Art (AA), Computer Networking & Technology

Diablo Valley College

03/2025 - Present Pleasant Hill, CA

Bachelor of Fine Arts (BFA), Fine Arts

Moore College of Art & Design

Philadelphia, PA

CERTIFICATES

CompTIA A+ (12/2023 - 12/2026)

CompTIA Network+ - In Progress (01/2025 - Present)

CompTIA Security+ - Planned